

# EVACUATOR

## Evacuator Synergy + TG Call Point

Thank you for choosing the Evacuator Synergy + Wireless Alert system. In order for you to realise the full potential and reliability of this Category One Wireless system it is vitally important that you read this user manual in **full** before attempting to use the system. Failure to understand the correct installation method and functions of the system may lead to intermittent and unreliable connectivity.

We would be delighted to assist all Evacuator Alarm clients with free Telephone Support during normal office hours. For assistance please use our YouTube page or contact our Technical Support Team on 0330 135 5337. Alternatively email us on [technical@evacuatorialarms.com](mailto:technical@evacuatorialarms.com)

### Specification Overview

Complete wireless operation connected via Wireless Connection. Can be connected to other Synergy+ devices in the range.



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## Waking up the device (first use)

As standard, the **Synergy+ TG Call Point** will ship in sleep mode. On first use, press A and C together for 2-3 seconds. This will illuminate the middle green/yellow LED, and will bring the device out of sleep mode.

## Pairing to a Base Station

To pair to a Base Station, first put the base into 'V3 Pairing Mode' by pressing 'B' on the Base Station and selecting 'V3 Pairing'. Then on the Call Point, press buttons B & C together for 1 second and then release both B & C (yellow & red LED's will illuminate), now follow instructions on the Base Station Screen. For pairing without a Base Station please contact our helpline on 0330 135 5337.

Please follow our YouTube video to assist with pairing your Devices to a Base Station, QR Code provided below



## Silencing System

To Silence the system using a **Call Point** press buttons A & B together, the initiating device will continue to sound until reset with the provided key

## Pairing without a Base Station

Please follow our YouTube video to assist with pairing your Devices without a Base Station, QR Code provided below



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## Performing a Factory Reset (251)

To reset a unit back to its factory default settings and number 251 please follow our YouTube video. Performing a factory reset is essential when pairing units that have previously been paired with a Base Station and you now need to pair to a new style V3 Base Station with the Quick Pair function.



## Installing the Tamper system

[instructions]

**DISCLAIMER:** In all cases where installation is carried out by the customer or a third party, Evacuator Alarms disclaims all liability for improper installation, system failure, or consequential loss.



# **EVACUATOR**

## **Evacuator 12 Month Limited Warranty**

All products manufactured by FMC (Firstmark Consultancy Limited), carry a 12-month warranty. This is a return to base warranty which includes manufacturing faults and defects, but does NOT include accidental damage, neglect, inappropriate use, any modification, or failure to follow instruction as to the, Storage, Installation, Commissioning, Use or Maintenance of the goods, or (if there are none) reasonable and sensible good trade practice. Any modifications to any parts of the goods will void the warranty including damage or removing of decals

Goods returned to base that are deemed to be faulty, will, at our discretion, either be replaced, credited or repaired

All goods supplied by FMC are intended to be supplied to and used by persons within trade and business ONLY, and therefore warranties are not transferable to members of the public.

All products are subject to Firstmark Constancy Limited's Standard T&C's

